

Date: February 9, 2009

Marlene H. Dortch, Secretary Office of the Secretary Federal Communications Commission 445 12th Street S. W., Suite CY-B402 Washington, D.C. 20554

RE: Certification of CPNI Filing, March 1, 2009
FCC Docket EB 06-36
EB-06-TC-060
Agate Mutual Telephone and its affiliate, Prairie Networks, LLC

In accordance with the Public Notice issued by the Enforcement Bureau on January 7, 2009 (DA 09-9), please find attached **Agate Mutual Telephone Coop Ass'n and its affiliate, Prairie Networks, LLC** annual compliance certificate for the most recent period, as required by section 64.2009(e) of the Commission's Rules, together with a statement of how its operating procedures ensure that it is or is not in compliance with the rules (Attachment A), an explanation of actions taken against data brokers, and a summary of customer complaints received in the past year concerning the unauthorized release of Customer Proprietary Network Information (CPNI)

Should you have any questions regarding this filing, please direct them to me at 719-764-2578 or in an email: amtca@prairienetworks.net.

Sincerely,

Galil Pitzer,

General Manager

Cc: Best Copy and Printing, Inc., 445 12th Street, Suite CY-B402, Washington, DC 20554

_gample CFO

Agate Mutual Telephone phone 719-764-2578 fax 719-764-2391 P.O. Box 38 38619 Monroe Street Agate, Colorado 80101-0038

Annual 47 C.F.R. § 64.2009(e) CPNI Certification EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2009

Date filed: February 9, 2009

Name of company(s) covered by this certification: **Agate Mutual Telephone Coop Ass'n**

and its affiliate, Prairie Networks, LLC

Form 499 Filer ID: Agate Mutual Telephone Coop Ass'n 814659

Prairie Networks, LLC <u>826502</u>

Name of signatory: Gail Pitzer

Title of signatory: General Manager/CEO

I, <u>Gail Pitzer</u>, certify that I am an officer of the companies named above, hereinafter "the company" and acting as an agent of the companies, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et seq*.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commission's rules. (see attach accompanying statement.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Signed

Agate Mutual Telephone

Gail Pitzer, Gen Mgr/CEO

Prairie Networks, LLC

Gail Pitzer, CFO

Attachment A Statement Concerning Procedures Ensuring Compliance with CPNI Rules

The operating procedures of <u>Agate Mutual Telephone Coop Ass'n, inclusive of Prairie Networks, LLC</u> hereinafter the ("Company") ensure that the Company complies with Part 64, Section 2001 *et.seq.* of the FCC rules governing the use of Customer Proprietary Network Information ("CPNI").

The Company has established a system by which the status of a customer's approval for the use of CPNI can be clearly established prior to the use of CPNI. The Company relies on the involvement of its supervisor/management to ensure that no use of CPNI is made without review of applicable rules and law.

The Company trains its personnel regarding when they are authorized to use CPNI, as well as when they are not authorized to use CPNI. Personnel must sign a verification form stating they have completed training and understand that any infraction of the CPNI procedures can result in disciplinary action being taken against them.

The Company has an express disciplinary process in place for personnel who create or are involved in an infraction of the CPNI rules and the Company's CPNI Operating Procedures.

The Company maintains records of its own sales and marketing campaigns via a log. These records include a description of each campaign, the specific CPNI used in the campaign, and the products and services that were offered as a part of the campaign. The Company has a supervisory review process for all outbound marketing. The marketing campaign log requires a supervisor to review, sign and date the log. These records are maintained for a minimum of one year.

The Company maintains records of customer approval for the use of CPNI that include a copy of the notice and the customer's "opt-out" written notification. These records are maintained for a minimum of one year.

The Company requires that customers be authenticated at the beginning of all customer initiated calls, online transactions, or in-store visit. In store visits require a valid photo ID.

The Company maintains a log of unauthorized use of CPNI, where law enforcement is required to be notified. This includes the date of discovery, notification to law enforcement, description of the breach, circumstances of the breach and a supervisor's signature and date. This log is maintained for a minimum of two years.